Distance Support
CRM Status

June 2004

DS CRM Status Overview

- DSO Status
  - Port Hueneme Connected (05/04)
  - FTSCLANT poised to reconnect
    - Looping issue still needs resolution
  - NAVAIR close to initial connection
    - Reviewing CRM / Helpdesk requirements
  - Keyport has “manual” connectivity
    - Import/export of ARX files
  - NICC starting NMCI cut-over
    - New NICC server set will be installed post cut-over
- BMD
  - Supporting DDGs on-station
    - BMD unique gear
- SIPRNET CRM
  - Requirement?

DS CRM Status Overview

- DSO re-architecture
  - Current DSO
    - Relies upon port 49152 being open at the Firewall both ways
    - Port was recommended by NMCI 06/02
    - Port approved by NMCI for use by Remedy User and Admin tools 01/03
    - Port still not approved for 2 way traffic use through the Firewall
  - 2 new methods under review to eliminate Firewall issues
    - Option 1: VPN
      - NMCI has a VPN approved for use at all sites
      - Will allow 2 way connectivity with encrypted security protection
      - SPAWAR using similar system internally with Remedy servers
      - Needs to be tested to validate reliability
    - Option 2: XML DSO
      - Allows transfer via Port 443 with SSL encryption
      - NMCI and Fleet FW policy compliant
      - Possible “clobbering” of port traffic

Critical For Reliable CRM Environment

Planned Integration Dates

	Connection			
– **Phase 1**	**One Way**	**Two Way**	**Cert**	**Test**
• NICC and Philadelphia	Feb03	Jun03	Dec03	
• NICC and SPAWAR	May03	Jul03	Feb04	
• NICC and FTSCPAC	Feb03	Aug03	Nov03	
• NICC and Crane	Mar04	May04	Jul04	
• NICC and Port Hueneme	May04	May04	Jul04	
• NICC and FTSCLANT	Apr03	Jun04	Jul04	
• NICC and Keyport		May04	TBD	TBD
– **Phase 2**				
• NICC and NAVSUP	Aug04	TBD	TBD	
• NICC and NLSC Jax	Sep04	TBD	TBD	
• NICC and NAVAIR	TBD	TBD	TBD	
• NICC and Newport		TBD	TBD	TBD
• NICC and Panama City	TBD	TBD	TBD	
• NICC and Dahlgren		TBD	TBD	TBD
– **Phase 3**				
• NICC and Raytheon		TBD	TBD	TBD
• NICC and LM	TBD	TBD	TBD	
• NICC and NG	TBD	TBD	TBD	

Pending DSO Re-architecture

Questions